

SIXTY FATHOMS MAINTENANCE MANAGEMENT

Frequently Asked Questions and Answers

1. What exactly does Sixty Fathoms Maintenance Management do?

I organize and maintain a complete digital record of your vessel's maintenance. That includes what was serviced or repaired, when it was done, who did it, what parts were used, what it cost, and what maintenance is coming due.

2. What do you need from me to get started?

I need the basic vessel information - vessel name, make and model, year, engines, generators and other major equipment. If you have maintenance records, invoices, receipts or parts information, send those too.

3. What if I don't have any maintenance records?

That's fine. We establish a starting point with the information you do have and begin building an accurate maintenance history from there. Anything unknown is identified as unknown instead of guessed.

4. Do I have to enter everything into the system myself?

No. That's one of the reasons you hire me. You send me the maintenance information, receipts, invoices and service records, and I organize and update the system for you.

5. What do I send you after somebody works on the boat?

Send me whatever you received - an invoice, receipt, work order, parts receipt or even the basic details of what was done. I'll put the information into the proper maintenance record.

6. Will you keep track of what I'm spending on the vessel?

Yes. The system tracks maintenance and repair costs so you can see what work was performed, what parts were purchased and what the vessel has been costing you to maintain.

7. Will you keep track of when maintenance is due?

Yes. We can track service intervals by date, engine hours or whatever interval applies to that equipment, so upcoming maintenance is clearly identified.

8. Does this replace my mechanic's records?

No. Your mechanic's invoices and service reports become supporting documentation. My job is to bring all of those separate records together into one organized vessel history.

9. Do you actually perform the mechanical repairs?

The maintenance-management service is primarily the recordkeeping and tracking system. Mechanical work can be documented regardless of who performs it. Any actual repair work would be handled separately.

10. Can you track parts and serial numbers too?

Yes. We can record engine and equipment serial numbers, part numbers, suppliers, installation dates, costs, warranties and other useful equipment information.

11. What happens if I change mechanics or sell the boat?

You still have an organized maintenance history. A new mechanic, captain, manager or future buyer can see what has been done instead of trying to reconstruct the vessel's history.

12. How much work is this going to create for me?

Very little. Your job is mainly to send me the information when maintenance or repairs happen. My job is to organize it, record it and keep the maintenance history current.

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13. How often do you update the records?

Whenever new maintenance information is provided. The idea is to keep the vessel record current instead of trying to rebuild everything months or years later.

14. Can I see an example before I sign up?

Absolutely. I have a fictional demonstration vessel and a complete demo workbook that shows exactly how the system works and what your records can look like.

15. So what am I really paying you for?

You're paying me to take scattered maintenance information - receipts, invoices, service work, parts and service intervals - and turn it into one organized, usable history of your vessel.

Core Answer to Remember

"You send me what happens with the vessel. I keep the record organized, track what it cost, document what was done, and keep track of what comes due next."